

CDHS

WE ARE
THE PEOPLE
WHO HELP
PEOPLE



COLORADO
Department of Human Services



SMART Act Hearing

January 27, 2022



OUR MISSION

Together, we empower
Coloradans to thrive.



OUR VISION

To serve Coloradans through bold and
innovative health and human services.



OUR VALUES

A People-First Approach
Balance Creates Quality of Life
We Hold Ourselves Accountable
Transparency Matters
We are Ethical
Collaboration Helps us Rise Together





BETTER TOGETHER THE FOUR KEYS

Our Better Together Strategic Plan is the driving force to elevate the work we do as the people who help people.

01

Focus on the whole person, the whole family, and the whole community.

02

Create efficient and effective processes.

03

Leverage technology to ensure success.

04

Make CDHS a great place to work.

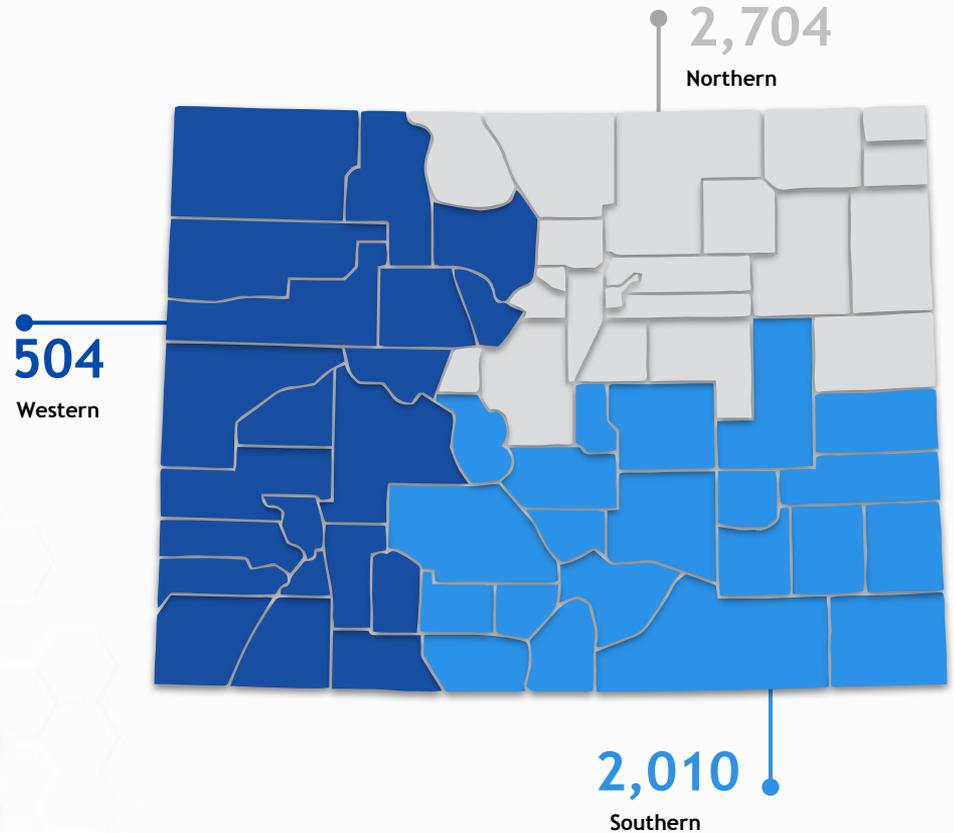
Our Team

4,997

Employees across the state
Over 70% work in direct care

CDHS Team Members by Region

- Northern: 2,704
- Southern: 2,010
- Western: 504



Our Care Centers

We provide almost 2,000 beds across the state to serve our clients.

339 buildings in 13 counties

- 3 Regional Centers
- 40 Group Homes
- 11 Leased Properties
- 13 Youth Service Centers
- 2 Mental Health Institutes
- 5 Veterans Community Living Centers



Together, we empower Coloradans to thrive

With five distinct programmatic offices, our work supports people and families at every stage of their journey through life - from early childhood to adult and aging services. Our work is driven by our values - shared principles that advance our mission and empower our team to make a difference everyday in every way.



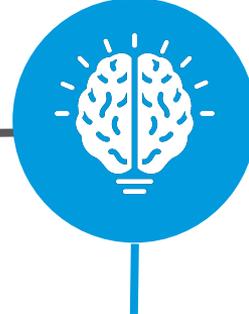
Children, Youth and Families



Economic Security



Early Childhood



Behavioral Health



Aging Adult and Disability Services



Equity, Diversity and Inclusion

- Equity Action Plans for CDHS, Offices and business units in place and progressing
- Hired an EDI director and HR director focused on inclusion and retention
- Family Voice Council model being adopted by multiple states



Legislative Agenda

1

Behavioral Health Administration Implementation

2

Criminal Justice Reform for Individuals with Mental Health Disorders

3

Behavioral Health Crisis Response System Updates

4

Training Requirements for Public Assistance Benefits Processing

5

Create Early Intervention “Early Start” Program

6

Solidify Federal Funding for Child Support Enforcement System Infrastructure

7

Modernize Aging Assistance Duties to Align with Strategic Plan

8

National School Lunch Program Administrative Burden Reduction

Regulatory Agenda

2021 Rules

Revised / Amended

38

New

21

Repealed

5

Reviewed

7

2022 Rules

Revised / Amended

48

New

20

Repealed

3

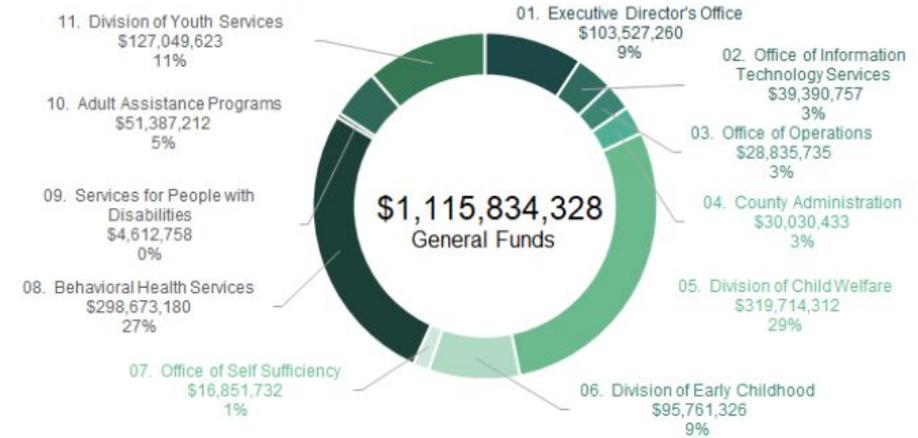
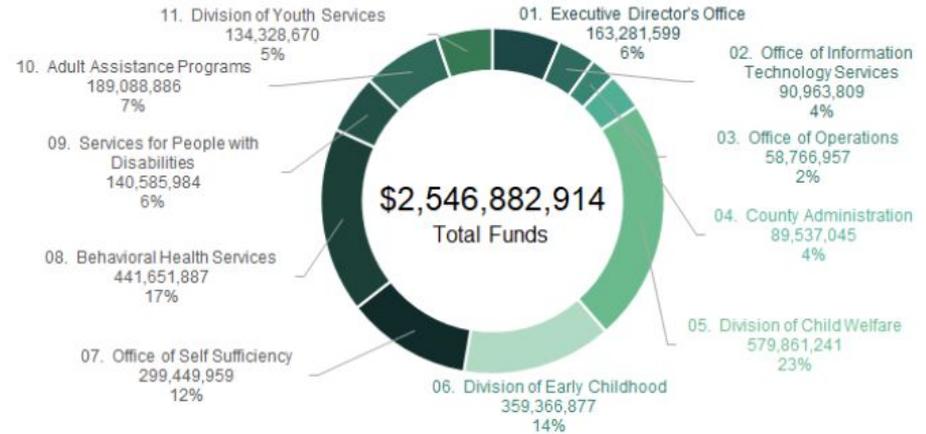
FY 2022-23 Budget Request

FY 2022-23 Budget Snapshot

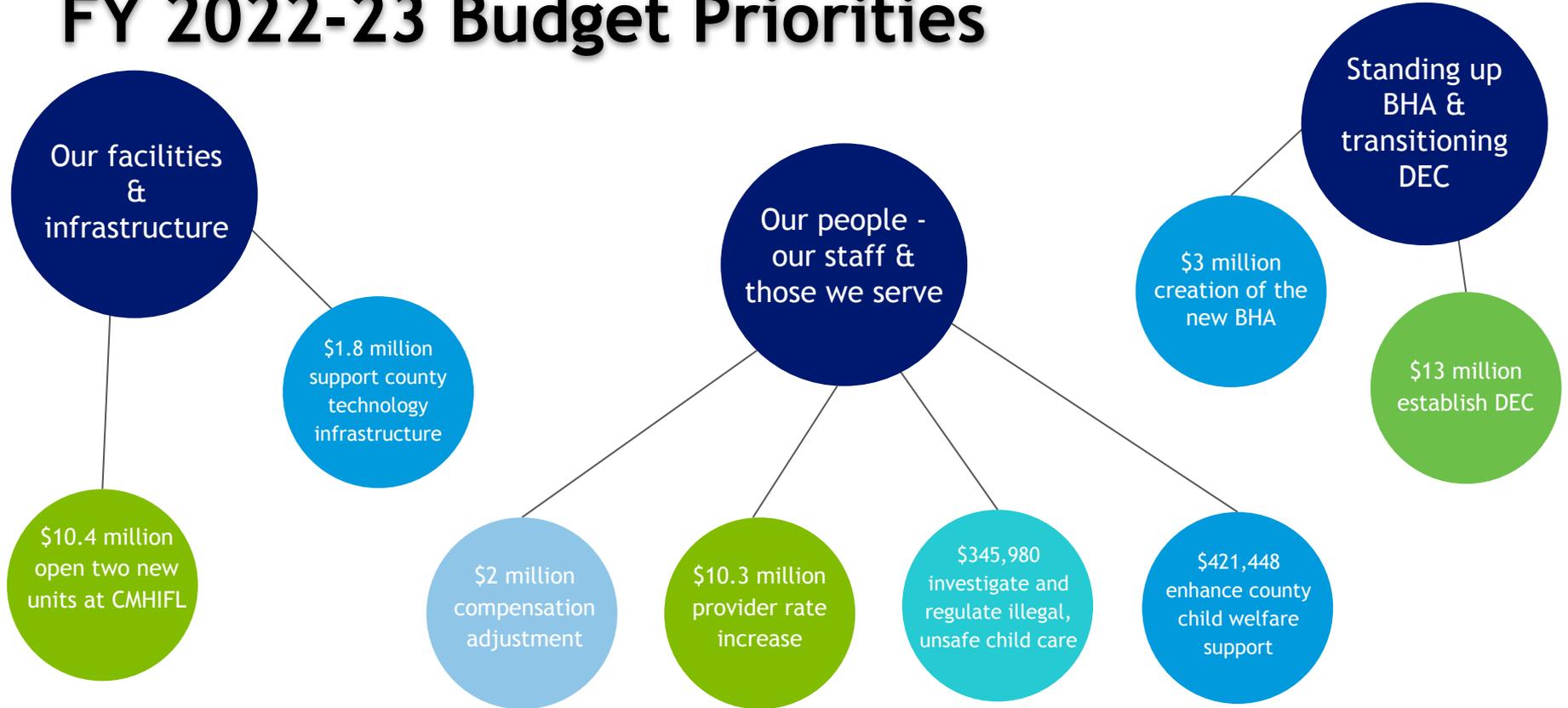
Total Funds: \$2.5 billion

General Fund: \$1.1 billion

FTE: 5,295.1

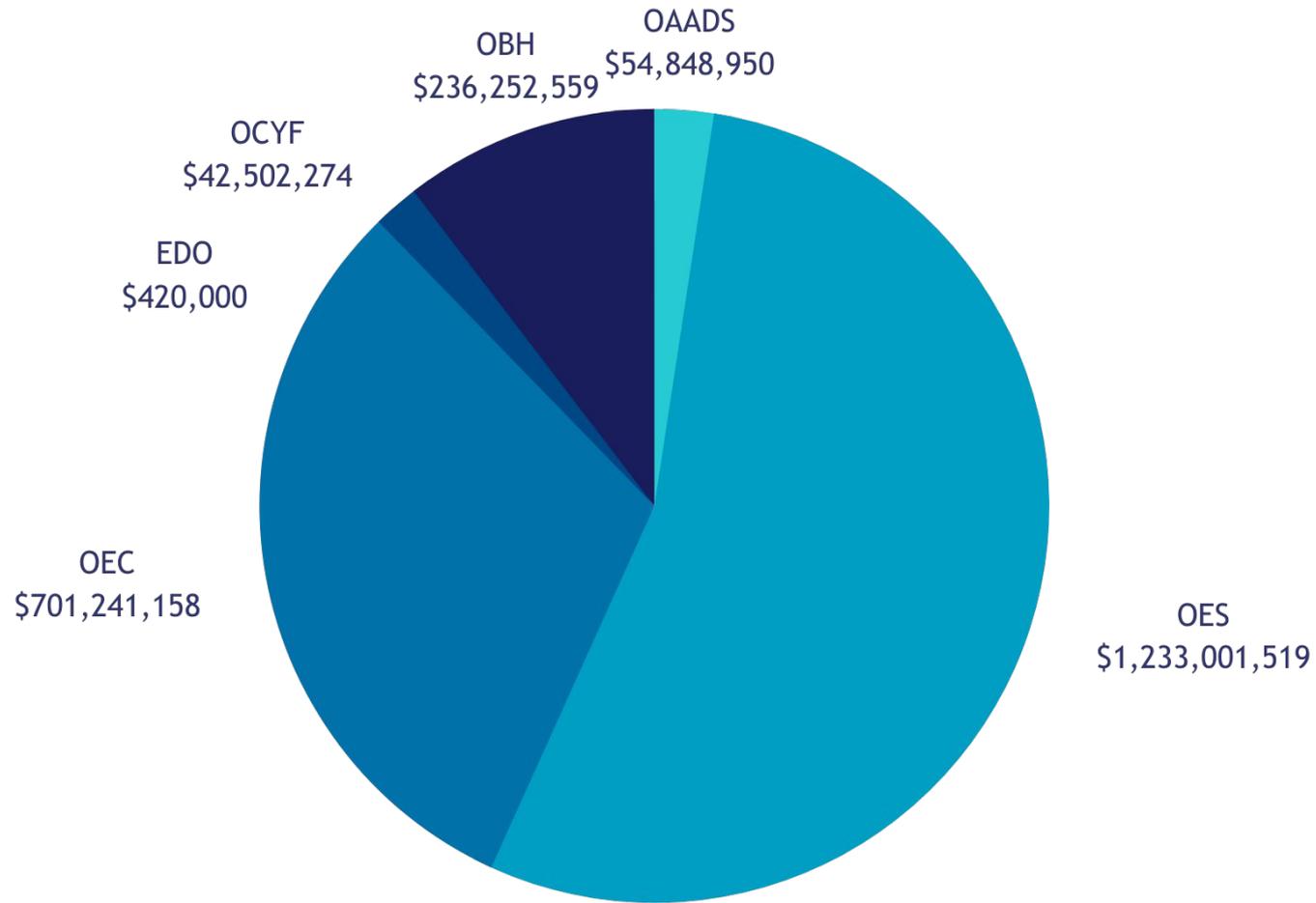


FY 2022-23 Budget Priorities



Department Stimulus Funds Received

Total:
\$2,268,266,460
60+ awards



Department Performance Management



Department's Wildly Important Goals

Operationalize the Behavioral Health Administration

Average Daily Out of Home Population (child welfare)

Increase Child Care Capacity

Office of Adult, Aging and
Disability Services
(OAADS)

Independence Quality Service Support



OAADS provides programs and services that help older adults and adults with disabilities remain independent and in the home/community of their choice.



COLORADO
Department of Human Services

Office of Adult, Aging and Disability Services (OAADS)

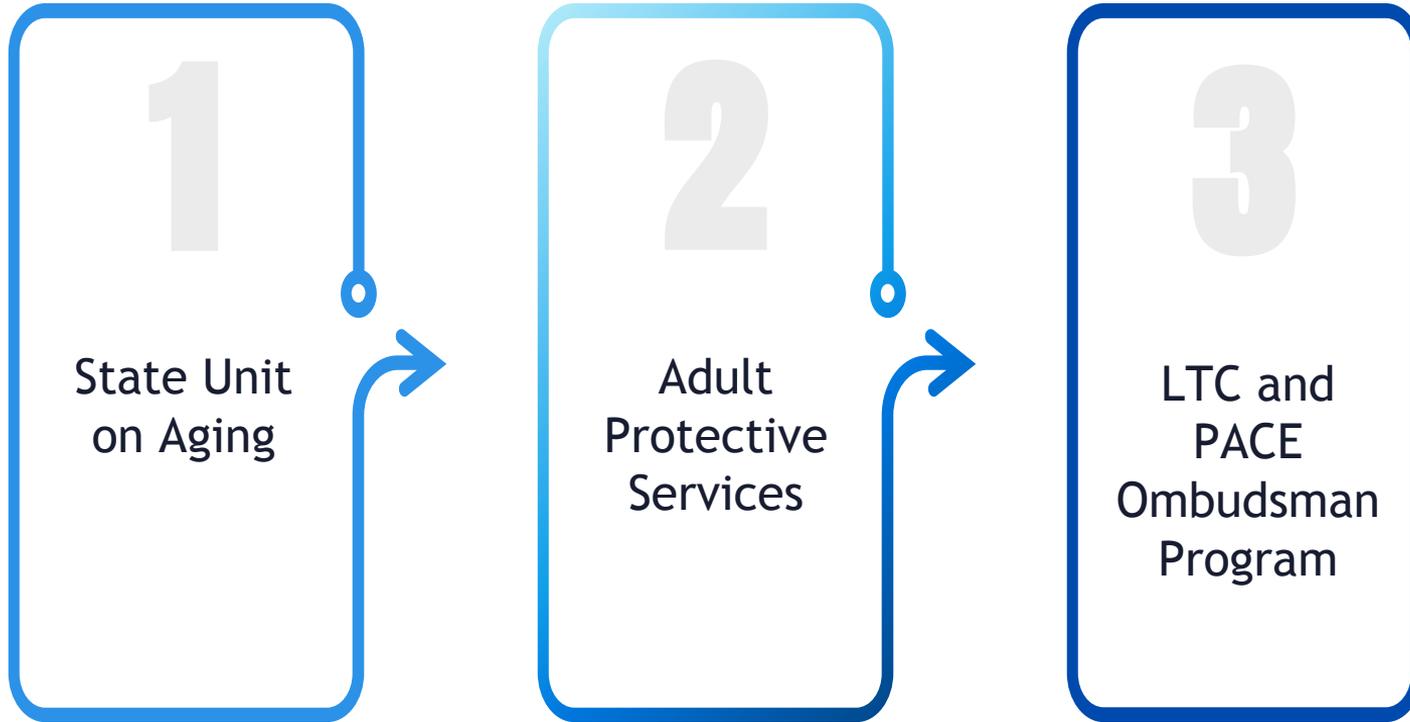
Divisions:

- Aging and Adult Services
- Disability Determination Services
- Division of Regional Centers
- Veterans Community Living Centers

Programs:

- Colorado Commission for the Deaf, Hard of Hearing and Deafblind
- MINDSOURCE Brain Injury Network

Division of Aging and Adult Services

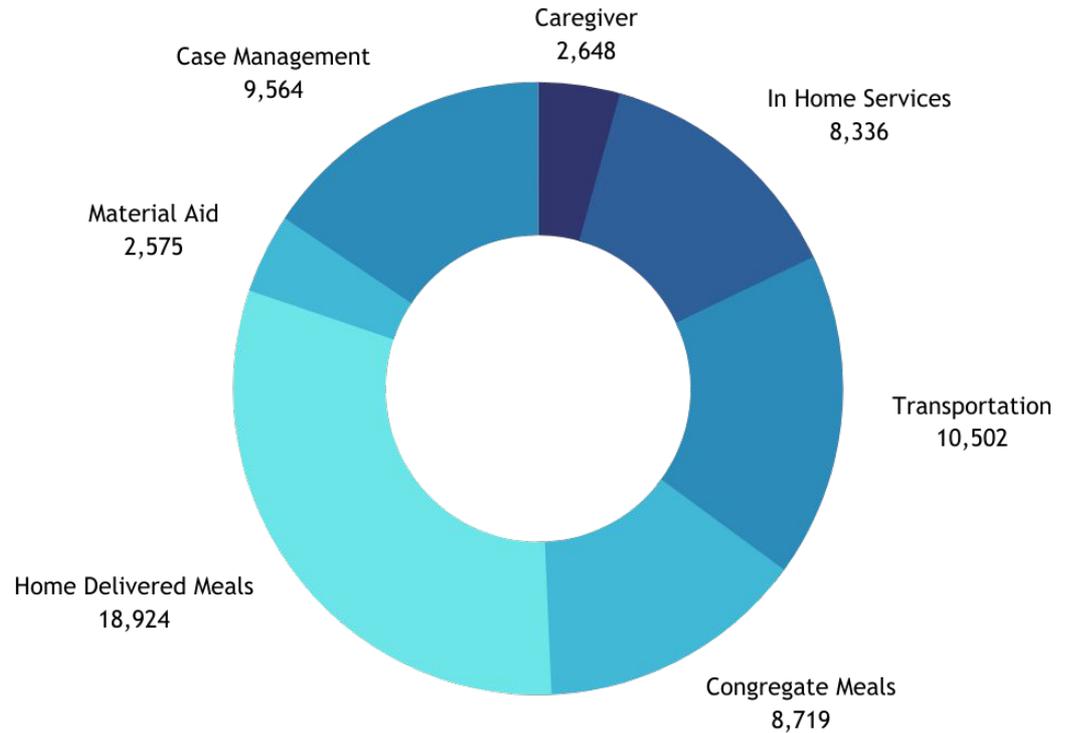


State Unit on Aging

54,167 Older Adults served in SUA programs in FY 2020-21 (Unduplicated)

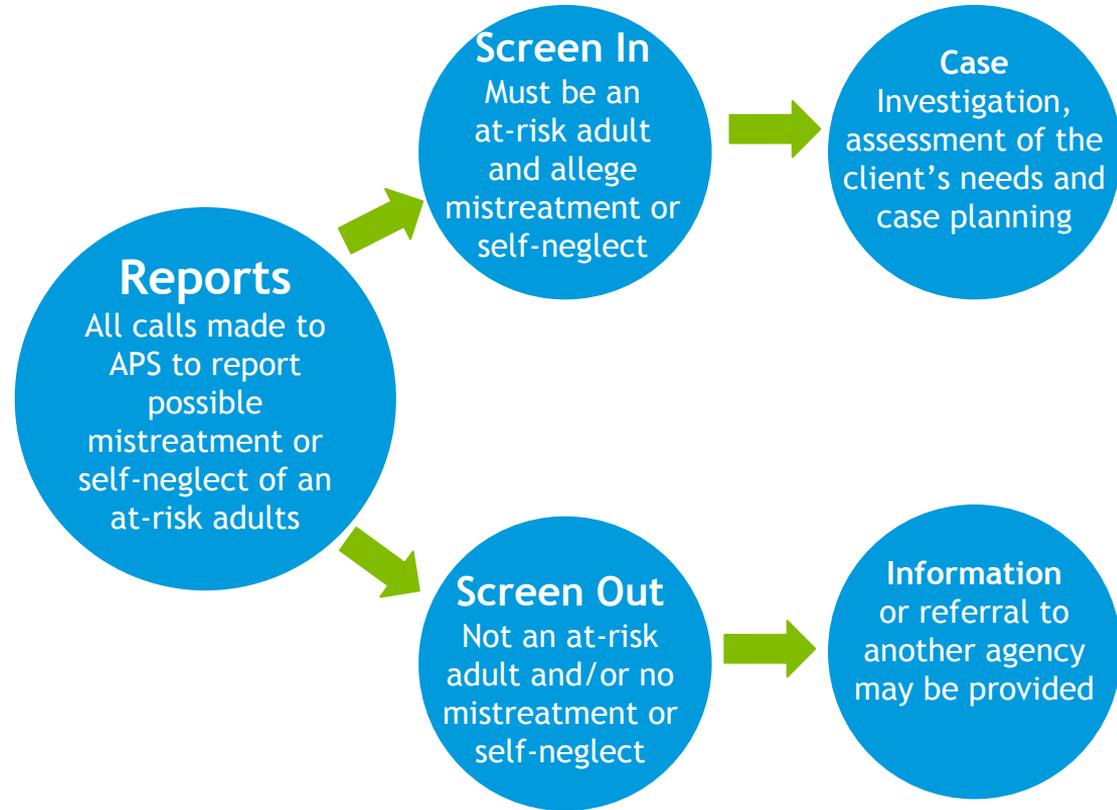
The State Unit on Aging oversees programs funded by the federal Older Americans Act and State Funding for Senior Services.

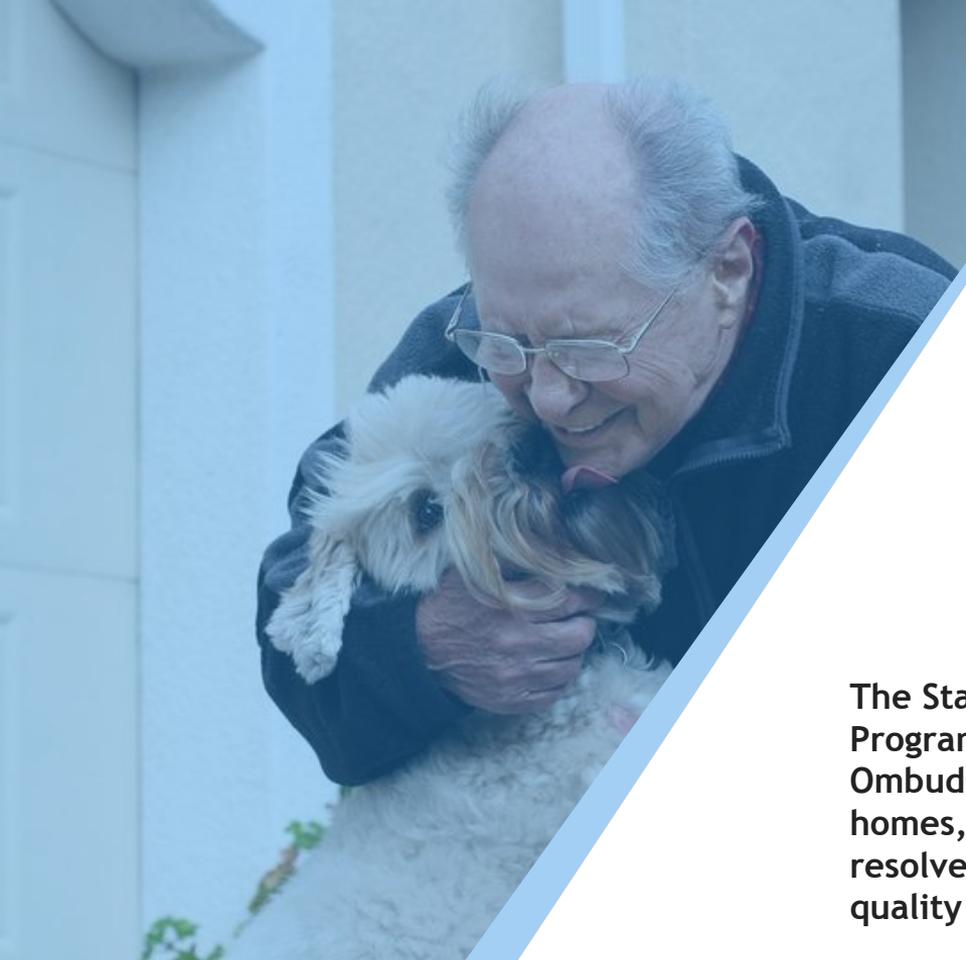
Unduplicated Clients Served FY 2020-21



Adult Protective Services

Adult Protective Services (APS) responds to reports of self-neglect by at-risk adults and to reports of abuse, neglect, exploitation, and other harmful acts (collectively termed 'mistreatment') committed against at-risk adults.





Aging and Adult Services Statutory Requirement

Long-term Care and PACE
Ombudsman Programs
(Section 26-11.5-111, C.R.S.)

The State Long Term Care Ombudsman Program and Program of All Inclusive Care for the Elderly (PACE) Ombudsman Program advocate for residents of nursing homes, assisted living homes, and PACE participants to resolve resident concerns related to quality of care and quality of life.

Long Term Care Ombudsman Program

Statewide Activities in 2020-21:

4,090 complaints investigated
versus 4,458 in FY 19-20

6,901 consultations with
residents and family

6,212 consultations with facilities

1,358 quality control visits



The State Programs of All-Inclusive Care for the Elderly (PACE) Ombudsman Program

The PACE Ombudsman Program, established by SB16-199, is a statewide program providing advocacy for people enrolled in PACE.

PACE Ombudsman Program

Statewide Activities in 2020-21:

393 complaints investigated
from PACE participants

1,117 individuals received
outreach/education

5,009 PACE participants served
statewide

18 Participant Advisory Council
meetings attended

State PACE Ombudsman Program Need: The PACE Ombudsman Program continues to need additional funding for more local PACE Ombudsmen to meet the advocacy, care coordination, and support needs with the growing population of people enrolling in Colorado PACE programs.

DDS Examiner Processing Time (EPT)

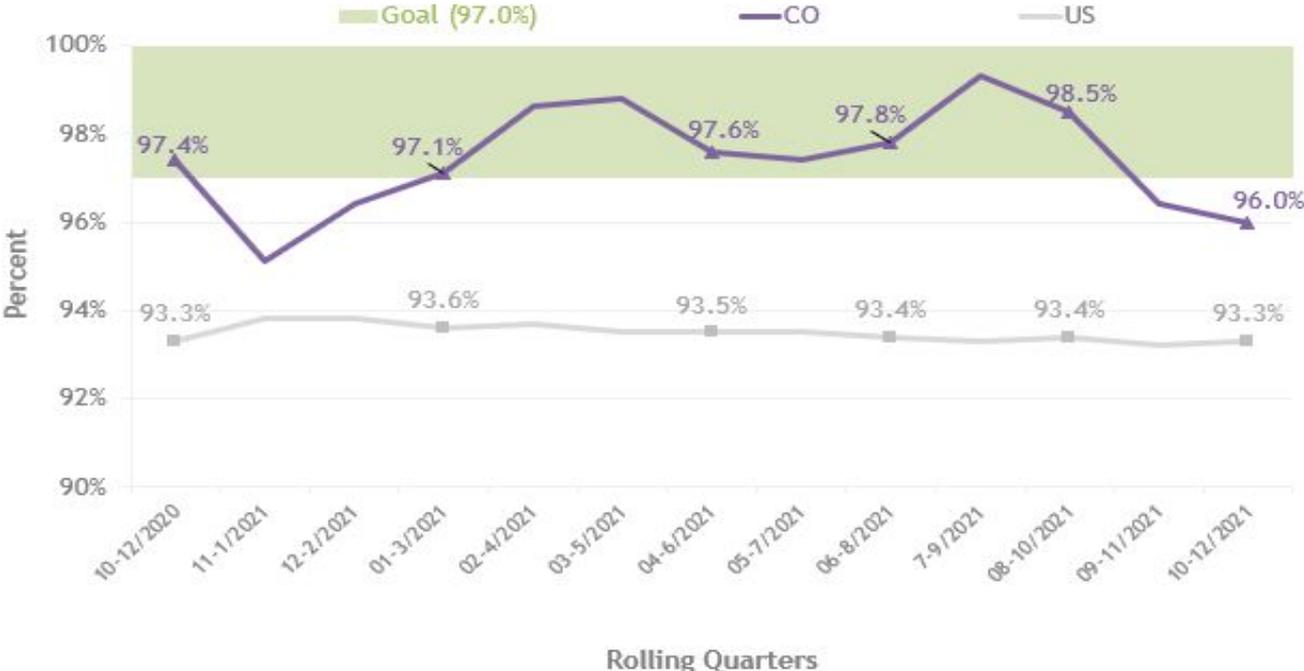
DDS Team received a C-STAT Award

GOAL: Decrease time a case remains in DDS custody from DDS assignment to closure
Statewide performance per month-2021 compared to 2020



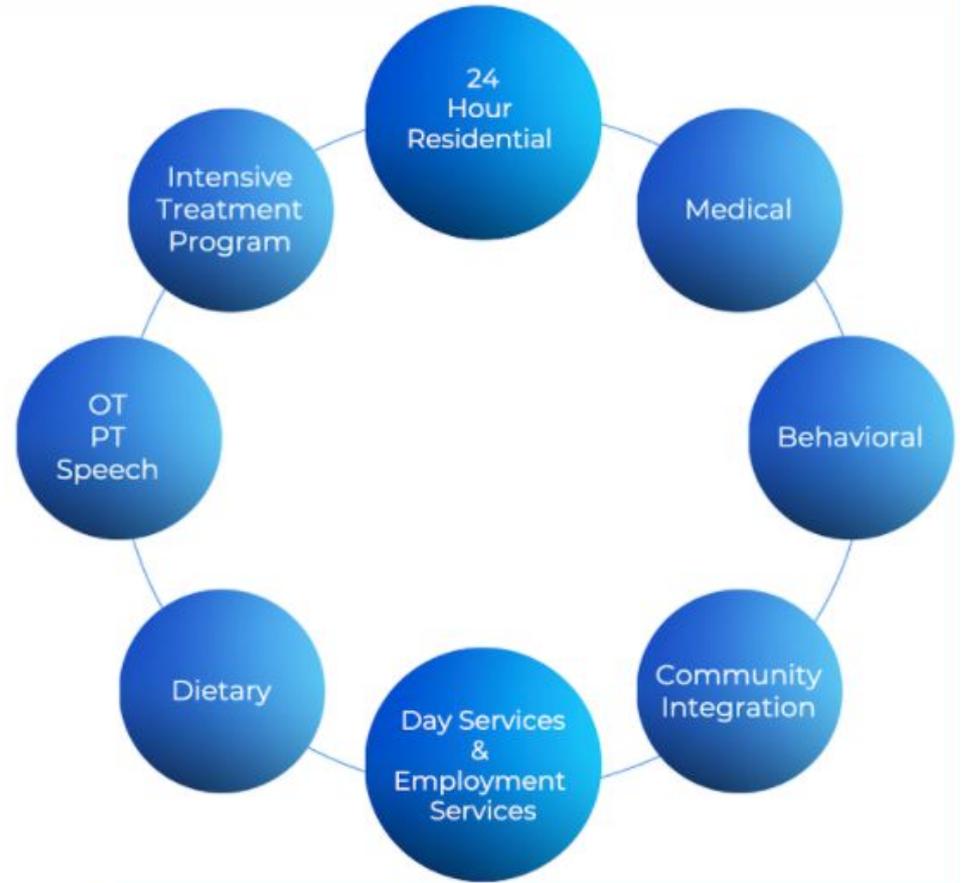
DDS Percent of Accurate Initial Eligibility Decisions

GOAL: Increase accuracy of initial eligibility decisions to 97% or above



Division of Regional Centers System

The Division of Regional Centers serve as Colorado's safety net by offering treatment-focused stabilization to individuals with Intellectual and Developmental Disabilities (IDD).



Veterans Community Living Centers

OAADS operates four skilled nursing centers for honorably discharged veterans, veteran spouses and Gold Star parents, and through a public-private partnership provides oversight for a fifth center in Walsenburg.

Homelake

Located in Monte Vista

Bruce McCandless

Located in Florence

Fitzsimons

Located in Aurora

Rifle

Located in Rifle

Spanish Peaks

Located in Walsenburg

VCLC COVID-19 Infection Prevention Audit

- The report had no findings.
- Colorado Office of the State Auditor completed a comprehensive audit of COVID-19 infection prevention measures taken at the Veterans Community Living Centers.
- “COVID-19 Infection Prevention at the Veterans Community Living Centers Performance Audit” was issued in October 2021.



MINDSOURCE - Brain Injury Network

Colorado Commission for the Deaf, Hard of Hearing and Deaf Blind

MINDSOURCE

There are approximately **one million Coloradans** living with a history of brain injury, half of whom are also living with a disability.

CCDHHDB

There are 748,636 people in Colorado who are Deaf, Hard of Hearing or Deafblind. (2019 Census Data)



THANK YOU.
Questions?



COLORADO
Department of Human Services

Office of Behavioral
Health (OBH)

Putting People First



COLORADO
Department of Human Services



OBH oversees and regulates Colorado's comprehensive public behavioral health care system for mental health and substance use disorder services.

Office of Behavioral Health

Community Behavioral Health

Oversees and purchases substance use and mental health prevention, treatment and recovery services statewide and regulates the public behavioral health system.

Forensic Services

Provides evaluation, treatment and other services to the forensic population statewide.

Mental Health Institutes

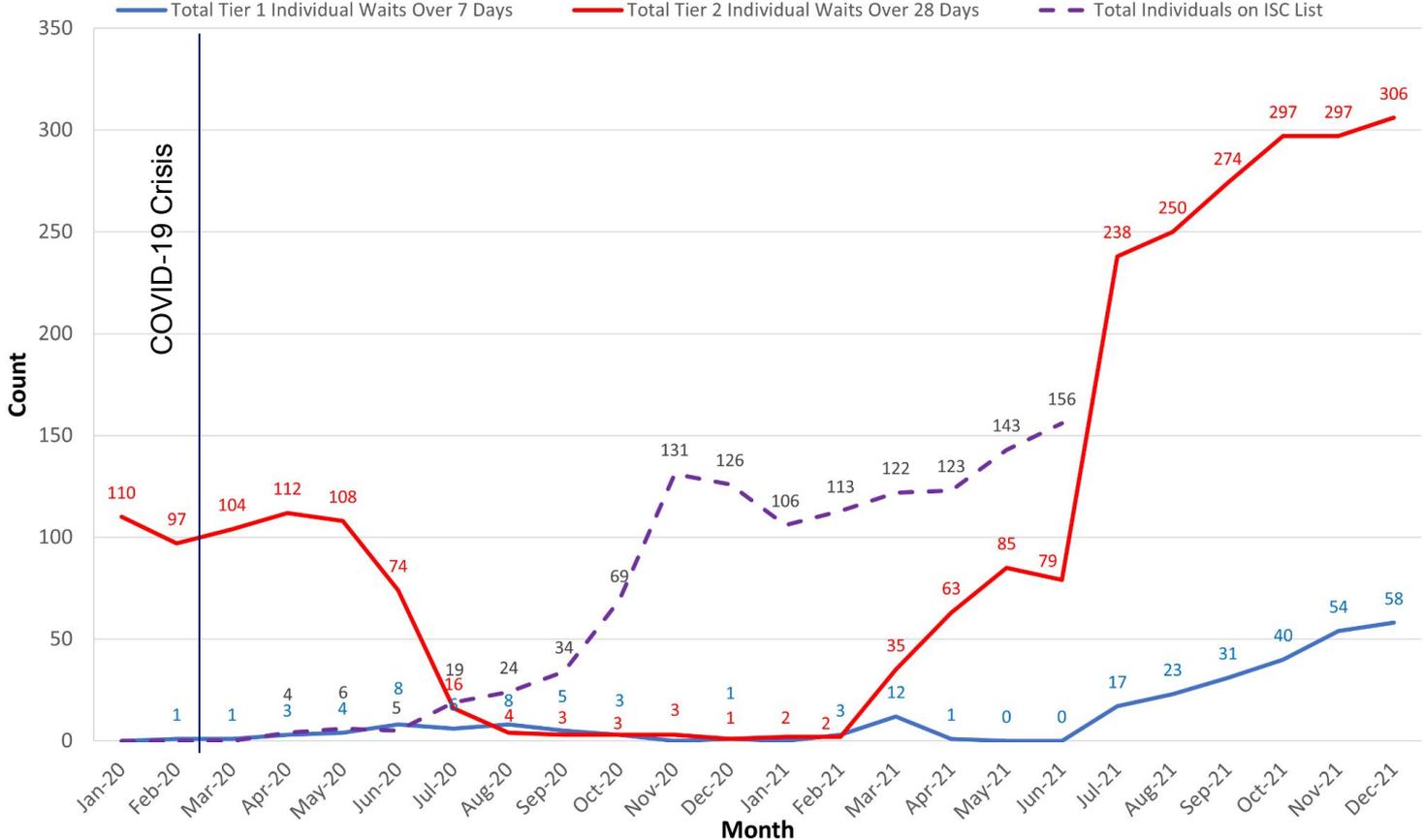
Provide inpatient behavioral health services for adults, adolescents and geriatric patients.



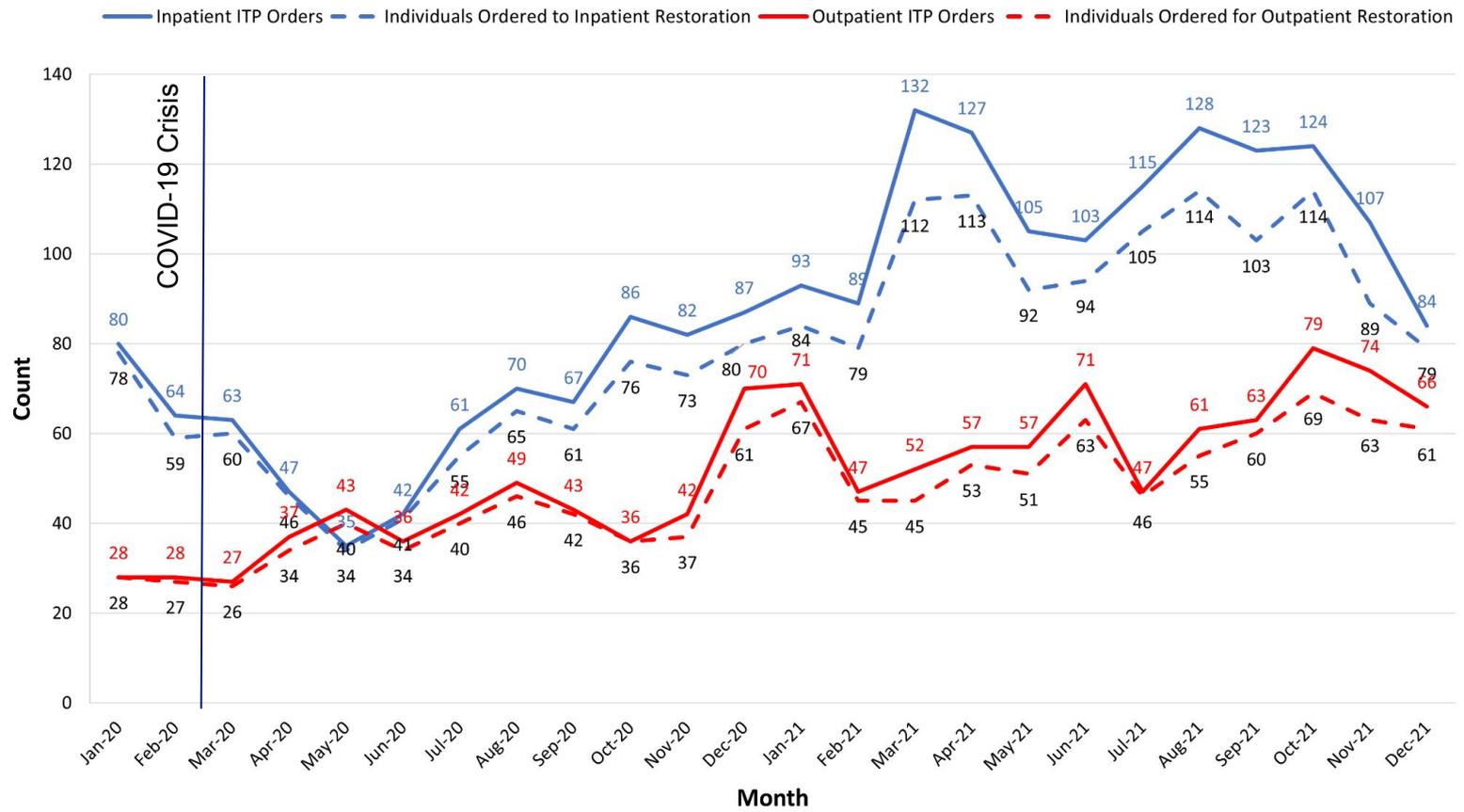
Competency Services: Federal Consent Decree



Inpatient Restoration Waits Beyond Consent Decree Timeframes



Restoration Orders Received and Individuals Ordered to Restoration

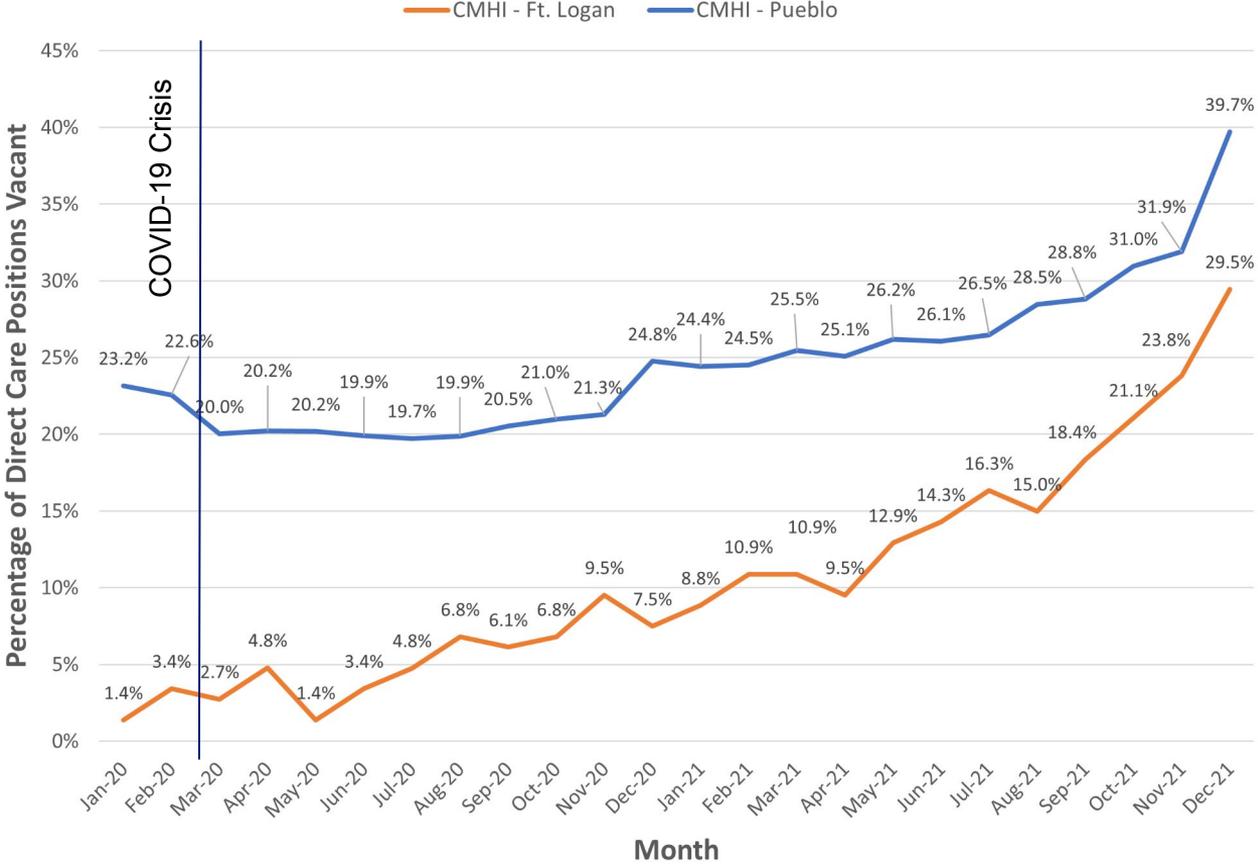


Mental Health Institutes



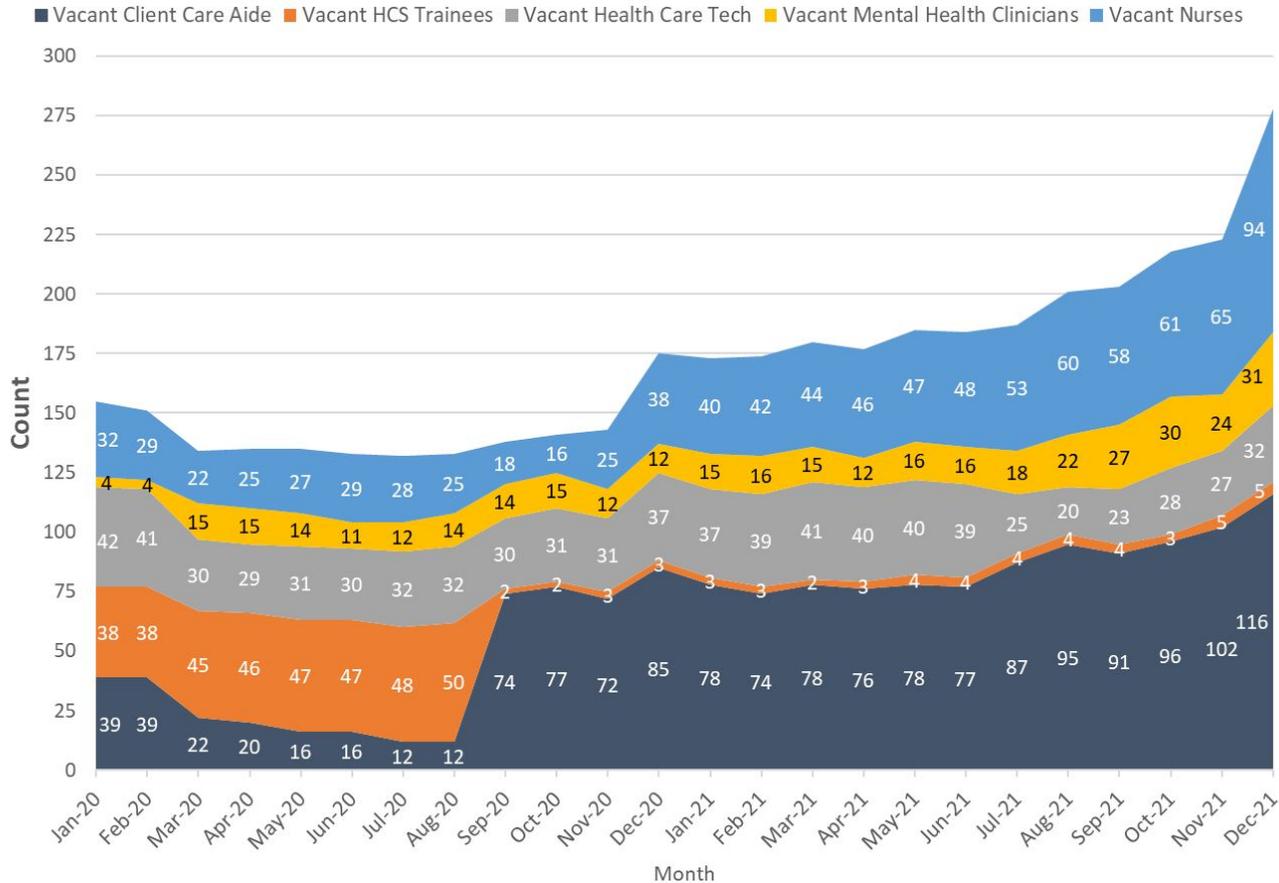
COLORADO
Department of Human Services

Percent of Direct Care Positions Vacant at Mental Health Institutes

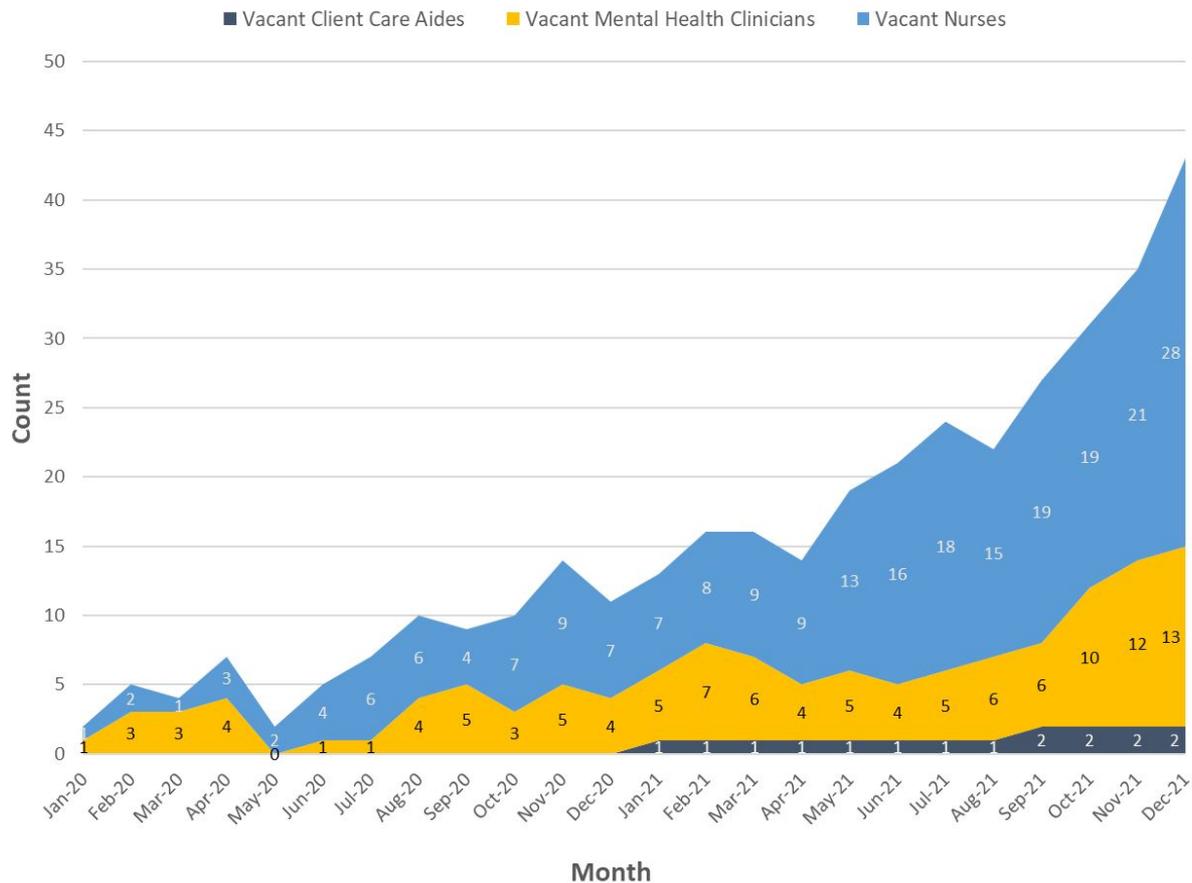


Total Direct Care Positions
 CMHIP: 700
 CMHIFL: 146

Direct Care Vacancies by Classification CMHIP



Direct Care Vacancies by Classification CMHIFL





Behavioral Health Administration



COLORADO

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Department Wildly Important Goal (WIG): Operationalize the Behavioral Health Administration

CDHS will operationalize the Behavioral Health Administration (BHA) by June 30, 2024, with 20% complete by June 30, 2022. The BHA will lead, promote and administer Colorado's behavioral health priorities.



Office Highlight: I Matter Program

- I Matter provides **at least three free counseling sessions for any Colorado youth** ages 18 and younger or 21 and younger if receiving special education services.
- Colorado is believed to be the **only state with a program** that provides free therapy sessions for any youth.
- **More than 650 youth from 37 Colorado counties** have received at least one free therapy session.
- **More than 2,300 counseling appointments** have been scheduled.
- I Matter has **108 clinicians**.



Statutory Requirements

Substance Use Disorder Services

(Section 27-80-107.5, C.R.S.)

High-Fidelity Wraparound Services

(Section 27-62-102, C.R.S.)

Community Transition Specialist Program

(Section 27-66.5-105, C.R.S.)

Medication Consistency Program

(Section 27-70-103, C.R.S.)

Workforce Development

(Section 27-60-112, C.R.S.)



Statutory Requirements (continued)

Veteran Suicide Prevention Pilot

(Section 26-1-142, C.R.S.)

Diversion Programs

(Section 27-60-106.5, C.R.S.)

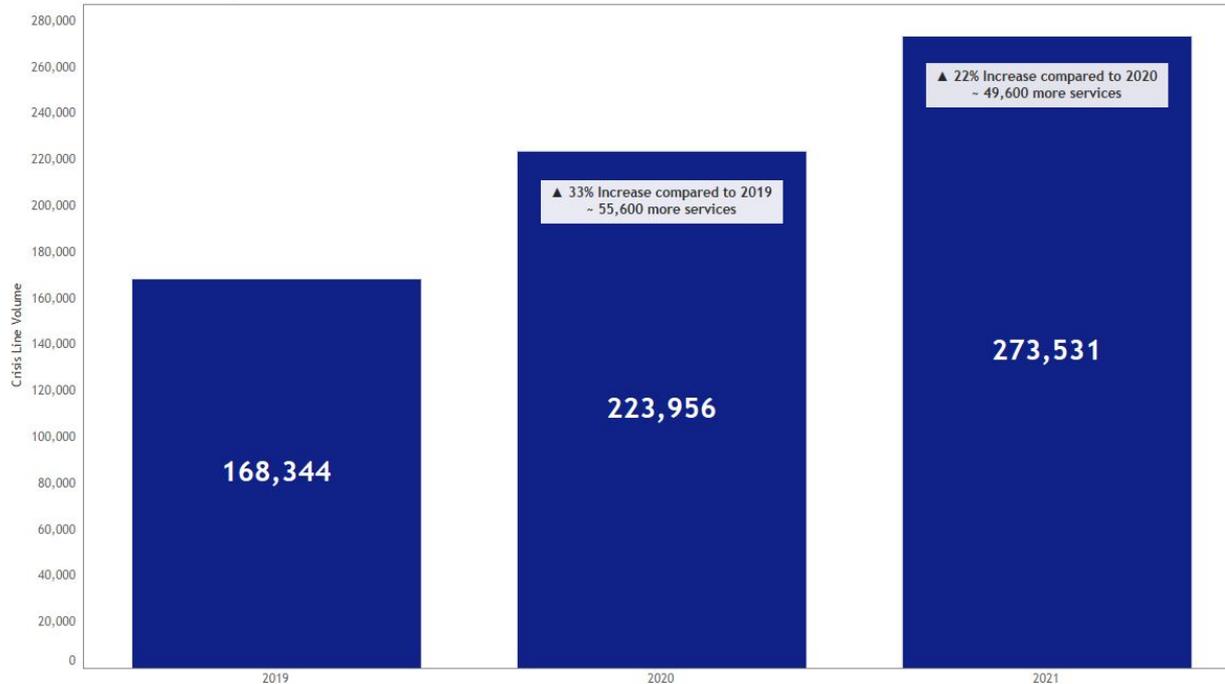
Safety-Net System

(Section 27-63-106, C.R.S.)

Behavioral Health Crisis Response System

(Section 27-60-103, C.R.S.)

Crisis Response System Annual Call Volume Increase



Data Source: CCS Data Reporting





THANK YOU.
Questions?



COLORADO

Department of Human Services

Office of Children, Youth & Families



COLORADO
Department of Human Services

Office of Children, Youth & Families

Our vision is to ensure children, youth, and families across Colorado are safe and thriving.

Child Welfare

8,603 children currently with open cases.
Foster Care: 3,785 in out-of-home placement.
Adoption: 380 children awaiting adoption.

Youth Services

713 youth served each day in detention, commitment or parole.

Domestic Violence

DVP-funded programs served 18,089 individuals last year.

Colorado Sexual Health Initiative

800 youth and 210 adults have been served to date this fiscal year.

Juvenile Parole Board

114 youth parole hearings and 11 violation hearings to date this fiscal year.

Pay for Success

Over 500 individuals and families served to date.

Office of Children, Youth
& Families (OCYF)

Division of Youth Services



COLORADO
Department of Human Services



Treatment Hours for Youth



Goal: move from 10 hours per month to 12 hours per month by June 30, 2022



Trend:

Performance was at 13.2 hours (on average per youth) in November, 2021. The FY22 goal was met.



Why this matters:

Studies identified evidence that a specific dosage of high quality cognitive-behavioral treatment targeting criminogenic risk decreases recidivism in adults. DYS serves predominantly 17-19 year olds.



Moving Forward

- Reduced risk to improve youth outcomes through an **integrated service delivery model**.
- Equip youth with the **skills and education** to successfully reintegrate into the community.
- Maintain a **highly skilled, engaged, and diverse workforce**.
- Nurture a **safe and trauma-responsive** organizational culture.
- Support **physical safety and security** in DYS settings.



Domestic Violence Program

The mission of DVP is to partner with communities to promote the safety and well-being of domestic violence survivors and prevent acts of domestic violence through good stewardship of funding resources.



Domestic Violence Program



Community-Based Advocacy

Free and confidential supports are available 24/7

Between Oct. 1, 2020 and Sept 30, 2021, the 45 community-based domestic violence advocacy organizations in Colorado that receive DVP funding reported the following:

- 70,036 Crisis Calls Answered
- 15,147 Adults Served
- 3,027 Children Served
- 3,429 Adults and Children served in Residential Shelter
- 89,195 Total nights of shelter were provided



Domestic Violence Program Stimulus Funding

\$4,750,000 from SB21-292 to
DVP to support community
based services for domestic
and sexual violence
survivors.

Division of Child Welfare

A photograph of a woman and a man kissing a young child on the cheeks. The child is smiling and has their eyes closed. The image is slightly faded and serves as a background for the title.

We believe that Colorado's children and youth have the right to be safe and well in their own homes whenever possible, and that our system needs to be dynamic, adaptive, and rehabilitative to all that are in need of protection and maltreatment prevention services.



Department Wildly Important Goal (WIG): Reduce the Number of Children in Out-of-Home Care



Goal: decrease the average daily out-of-home population from 3.8 per 1,000 to 3.5 per 1,000 by June 30, 2022



Trend: This has been trending down since an all-time high of 5.2 in May 2010



Why this matters: Committing to serving children at home with their families with specialized support and services keeps families safe and together, avoids the trauma of unnecessary out of home placement, and frees up funding for front-end prevention services.

Division of Child Welfare Stimulus Funding

1.

\$4,302,679 from HR-133 Chafee Independent Living to support foster youth and families.

2.

\$625,389 from HR-133 Chafee Educational Training Voucher (ETV) Program to support foster youth and families.

3.

\$5,000,000 from SB 21-137 for residential placements for youth with high acuity needs.

4.

\$11,891,605 ARPA funds through Governor's Office for residential beds including specialized beds, psychiatric residential treatment facility beds, and a 21-day residential assessment program.





Family First Prevention Services Act

- Increasing access to evidence-based prevention services
- Rightsizing the placement continuum

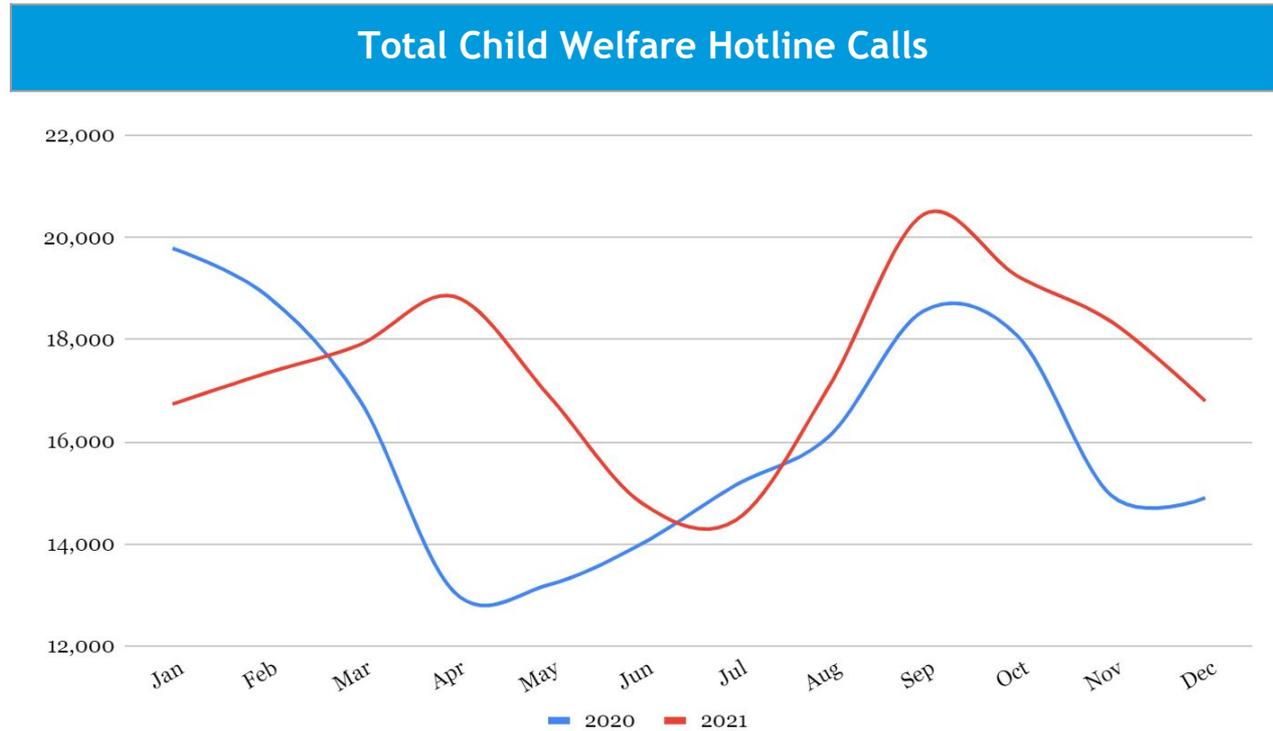
Continuum of Care

Our goal is to ensure Colorado children, youth and families have access to the right service at the right place and time.

In-home	Family-like settings	Specialized group settings	Short-term stabilization	Treatment focused settings
<ul style="list-style-type: none"> • Community-based, prevention-focused services aimed at keeping families together. • Services include mental health, substance abuse prevention and treatment, and parent skill-based 	<ul style="list-style-type: none"> • Family foster homes • Professional foster parents • Therapeutic foster homes • Treatment foster homes • Kinship placements (certified or non-certified) 	<ul style="list-style-type: none"> • Supervised independent living settings • Residential care and support services to survivors or those at risk of sex trafficking • Settings providing prenatal, postpartum or parenting supports 	<ul style="list-style-type: none"> • Assessment and stabilization • Respite, foster • Respite, transitioning from facility 	<ul style="list-style-type: none"> • Qualified Residential Treatment Programs (QRTPs) • Psychiatric Residential Treatment Facilities (PRTFs) • Division of Youth Services Facilities

Statutory Requirements Hotline (C.R.S. § 26-5-111)

There were **208,949** total hotline calls throughout CY 2021 compared to **193,448** hotline calls during CY 2020.





STATEWIDE YOUTH DEVELOPMENT PLAN (C.R.S. §26-1-111.3)

Updates

- SYDP Dashboard, which is used to support and identify needs and gaps in services, inform funders, and support communities, was updated with 2019 data.
- Quarterly regional youth development meetings were held to share statewide youth resources, provide collaborative opportunities for youth serving organizations, and share the SYDP Dashboard.





ADOPTION ASSISTANCE Update





THANK YOU.
Questions?



COLORADO

Department of Human Services

Office of Early Childhood
(OEC)

Every Child Thrives



We support families and
communities so every child
thrives.



COLORADO
Department of Human Services

The OEC's "How"

The 6 Strategies to ensure all children are valued, healthy, and thriving:

Strategy 1 Access

Ensure all families have equitable and easy access to high quality early childhood services so that all children start school ready to succeed.

Strategy 2 Workforce

Support the early childhood workforce, so that they have the tools to nurture and teach children in their care.

Strategy 3 Family Strengthening

Provide communities and families with the support they need so children have a strong environment in which to thrive.

Strategy 4 Awareness

Educate the public and policymakers about the evolving needs of young children and families to ensure effective advocacy and systems change .

Strategy 5 Funding Alignment

Align available public and private funding streams to simplify administration and amplify the impact of early childhood services.

Strategy 6 Culture

Align our work with our mission, vision and values to ensure we implement bold, effective and innovative early childhood programming.

Update: Child Care Stabilization Grants

Providers will begin receiving funding mid-February. Funding can be used for personnel costs like wages and benefits, facility costs, health and sanitization expenses, mental health and counseling services, and more.



\$271 million in funding.



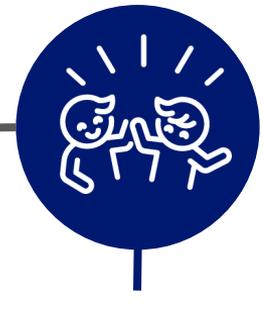
4,700 eligible child care providers



Keep Providers' Doors Open



Help Families Access Care



Support All Children to Thrive

Department Wildly Important Goal (WIG): Increase Licensed Child Care Capacity

Increase statewide licensed child care capacity for ages **birth to five by 5% (7,654)** from 153,075 (June 2021 capacity) to 160,729 by June 30, 2022.



Trend: Capacity has increased 1414 seats from October to December, 2021. We anticipate an increase in capacity as stimulus strategies begin or continue.



Why this matters:

- Ensures that Colorado's child care and early education **needs are met**.
- Supports the **early childhood workforce**.
- Helps Coloradans, especially women, **reenter the workforce** when the time is right.



The Lead Measures supporting this WIG measure efforts in the following areas:

01

Increase licensed child care capacity for infants and toddlers.

02

Provide business development training and consultation to child care providers.

03

Engage employers in Employer-Based Child Care Design Lab.

04

Disburse funding to expand employer-based facility development and renovation.

05

Impact on Stabilization Grant recipients.

WIG: Increase Licensed Child Care Capacity

Increase statewide licensed child care capacity for ages birth to five by 5% (7,654) from 153,075 (June 2021 capacity) to 160,729 by June 30, 2022.



COLORADO
Department of Human Services

Lead Measure 1: Increase Licensed Child Care Capacity: *Focus on Infant-Toddler Care*



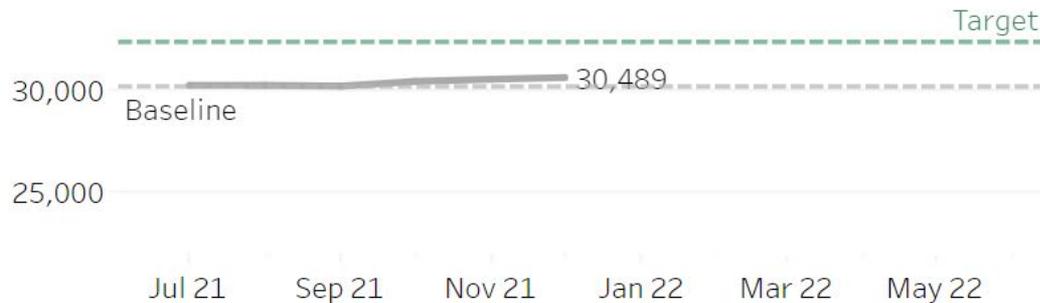
Trend: Capacity has grown 183 seats since October, 2021. We anticipate an increase in capacity after the disbursement of stabilization funding has started in Feb 2022.

Increase the open licensed capacity dedicated to infants and toddlers by 7% from 30,060 to 32,164 by June 30, 2022 using strategies including Emerging and Expanding Childcare grants and CIRCLE Grant distribution.



Why this matters:

- Children have earlier access to licensed care.
- Parents are able to rejoin the workforce.



COLORADO

Department of Human Services

Office of Early Childhood
SMART Act Hearing

Other Lead Measures for SFY21-22

Measure	Status
2. Provide enhanced business development training and consultation to 100 child care providers through Small Business Development Centers by June 30, 2022.	On Track
3. Engage ten employers in the Employer-Based Child Care Design Lab by June 30, 2022.	Complete
4. Disburse all \$8.8 million dedicated to expanding employer-based facility development and renovation by June 30, 2022.	Solicitation Open
5. Ensure that 98% of eligible providers receiving a Sustainability Grant in 2021-22 continue to operate.	Will begin reporting March 2022.

Stimulus Funding Overviews



COLORADO
Office of Early Childhood
Department of Human Services

State and Federal Stimulus Strategies

Ensure All Families Have Equitable and Easy Access

The Office of Early Childhood seeks to ensure all families have equitable and easy access to high quality early care and education services so that all children start school ready to succeed.

Activity 1: Child Care Stabilization Grants

«» This activity provides more than 4,700 eligible child care providers that were in operation as of March 11, 2021 with recurring operational grant payments with amounts based on licensed capacity and quality level, with additional bonus awards added for providers meeting certain family needs, including providing care for infants and toddlers, offering nontraditional hours, and serving children with special needs, to both reflect the increased costs associated with meeting certain family needs and incentivize other providers to begin offering care in these areas. • These recurring grants will help Colorado maintain licensed child care capacity through a mixed delivery system, ensure early childhood educators remain fully compensated, and provide financial relief to families through reduced or waived tuition or copayments. This activity builds on the \$35 million State General Fund appropriation for sustainability grants that were allocated in House Bill 208-1002. • Funding Source: ARP • Funding Amount: \$221,694,958 (Note that \$101,516,223 of this total is required to be used by providers to reduce family tuition and is also reflected as a family strengthening activity).

Activity 2: Employer based Child Care Facilities

⤴ This program will provide financial assistance to employers to construct, remodel, renovate, or retrofit a child care center to provide licensed child care services on- or near-site to its employees. This program is expected to fund the creation of between 10-25 new child care centers with a maximum award of \$800,000. Eligible employers must provide a financial match of 50% for for-profit employers and 25% match for nonprofit or government employers. • Families in Colorado face a number of challenges accessing child care, including long wait lists, limited locations near work or home, or no local licensed child care options. These issues may worsen with increased demand for care as families return to work, population growth, and the implementation of Universal Preschool. This program will help address these issues and build more child care capacity. • Funding Source: State General Fund • Funding Amount: \$8,800,000

Access



COLORADO
Office of Early Childhood
Department of Human Services

State and Federal Stimulus Strategies

Support the Early Care and Education Workforce

The Office of Early Childhood supports the early care and education workforce, to expand the number of educators in the state, and equip them with the tools they need to nurture and teach children in their care.

Activity 1: Sustainability Grants for Workforce Retention

«» This activity will provide early care and education workforce retention grants to any of the nearly 4,700 eligible licensed child care providers to support the retention of more than 24,000 early childhood professionals in Colorado. Eligible child care providers may use their grant for areas including employee benefits, employee compensation, professional development, and hiring additional staff. • COVID-19 has affected the child care industry in Colorado with approximately 10% of child care businesses closing and a 23% decline in the early childhood workforce according to research done by Early Milestones. The child care system was fragile before COVID-19 and is now even more vulnerable to a collapse. This activity will help child care providers sustain their workforce, a vital component to keeping facilities open and operating. • Funding Source: CRSA & ARP • Funding Amount: \$49,817,600 (\$35,000,000 CRSA; \$14,817,600 ARP)

Activity 2: Workforce Recruitment & Retention Programs

«» This activity will create an Early Care and Education (ECE) Recruitment and Retention Grant and Scholarship Program that will provide 1,200 current and potential early childhood professionals with financial assistance to draw from a menu of options, adaptable to local needs, to support their access to education and training in order to help them earn credits, credentials, and degrees, and meet child care licensing requirements to serve as qualified workers or obtain a higher level of qualification. The program will help address the early childhood workforce need in Colorado by providing educators a variety of pathways to the profession. • Colorado, like many states, is facing a shortage of early childhood professionals, and the implementation of universal preschool will only increase demand. This activity will result in an increase in qualified early childhood professionals, alleviating workforce shortages and better preparing the state for universal preschool. • Funding Source: CRSA & CDF Base • Funding Amount: \$11,732,524 (\$9,332,524 CRSA; \$2,400,000 CDF Base)

Workforce



COLORADO
Office of Early Childhood
Department of Human Services

State and Federal Stimulus Strategies

Family Strengthening

The Office of Early Childhood provides communities and families with the support they need so children have a healthy environment in which to thrive.

Activity 1: Reduced Child Care Tuition for Families

«» This activity will dedicate over \$100 million from the child care stabilization grants (see the Access handout) to reduce or eliminate child care tuition payments for families. COVID-19 continues to be economically devastating for child care providers. • As many families across the state lost income, they stopped sending their children to child care, thus reducing the tuition payments child care providers depend on to stay open. This activity will help families to enroll in child care by allowing providers to reduce or eliminate tuition payments. This will support families to return to work, help build back enrollment numbers at child care facilities across Colorado, and result in \$100 million kept in the pockets of families across the state, with families saving an average of \$450 per child over the grant. • Funding Source: ARP • Funding Amount: \$101,516,223

Activity 2: Reducing CCCAP Copayments

⤴ This activity will lower the cost of child care for low-income families enrolled in the Colorado Child Care Assistance Program (CCCAP) by lowering the parent fee that families pay out of pocket to a maximum of 10% of gross income. This strategy also invests in a communications strategy to ensure eligible families are aware of CCCAP and its benefits. • Cost of care is a major barrier for many families trying to access licensed, high-quality child care. By reducing the copayment families pay for CCCAP, more families will be able to enroll their children in care, thus being able to work or attend school, with more money left over for food, transportation, housing, and other vital costs. • Funding Source: CRSA • Funding Amount: \$6,307,914

Family Strengthening



COLORADO
Department of Human Services

Office of Early Childhood
SMART Act Hearing



THANK YOU.
Questions?



COLORADO

Department of Human Services

Office of Economic
Security (OES)

Working Together To Fortify Families



COLORADO
Department of Human Services



Providing income, nutritional and support
services to those in need.

About the Office of Economic Security

Food and Energy Assistance Division	FY 2020-21	Present
Supplemental Nutrition Assistance Program	265,821 households, monthly average	Increased by 20% since Jan. 2020
The Emergency Food Assistance Program	870,224 cases of USDA Food distributed	980,984 cases of food distributed
Commodity Supplemental Food Program	14,524 monthly average older adults served	13,693 monthly average older adults served with increased home delivery
National School Lunch Program-Commodities	\$20 Million annual entitlement	Nimble meeting school needs with grab 'n go individually-wrapped items; facing extreme product shortages and price increases.
Low-Income Energy Assistance Program	77,255 households annually	20% increase in households served
Staff Development Division		
Eligibility Technician Trainings	7,427 trainings, monthly average	Shifted training venue from 100% in-person to 100% virtual

About the Office of Economic Security

Employment and Benefits Division	FY 2020-21	Present
Colorado Works - Basic Cash Assistance	13,877 cases, monthly average	11,522, monthly average (decrease of 2,355 (17%))
Adult Financial -Aid to the Needy Disabled, Home Care Allowance, and Burials	5,571 clients, monthly average	4,549, monthly average (decrease of 1,022 (18.3%))
Old Age Pension	17,748 clients, monthly average	15,695, monthly average (decrease of 2,053 (11.6%))
Employment Programs -Colorado Works Workforce Development, ReHIRE, CW STEP, Employment First	9,100 clients, monthly average	9,400 monthly average (increase of 300 (3.3%) by reinstating CW STEP and expanding EF program operators)
Refugee Services	3,018 clients, monthly average	1,000+ arrivals since August 2021
Child Support Division		
Child Support Services	136,800 families, monthly average	129,000 monthly average (decrease of 7,800 (5.7%))

Outreach Partner Application Volume



Trend: The goal was met in December with 29.7%. This measure is reset each October to reflect the start of the federal fiscal year.



Numerator: Number of applications submitted year-to-date
Cumulative Numerator: 8,684

Denominator: Annual goal number of applications
Cumulative Denominator: 29,211



Why this matters:
To help enroll eligible individuals into the Supplemental Nutrition Assistance Program.



Entered Employment



Trend: Performance in October is below the goal at 24.2%. October's performance was 253 entries below the 23.3% monthly goal.

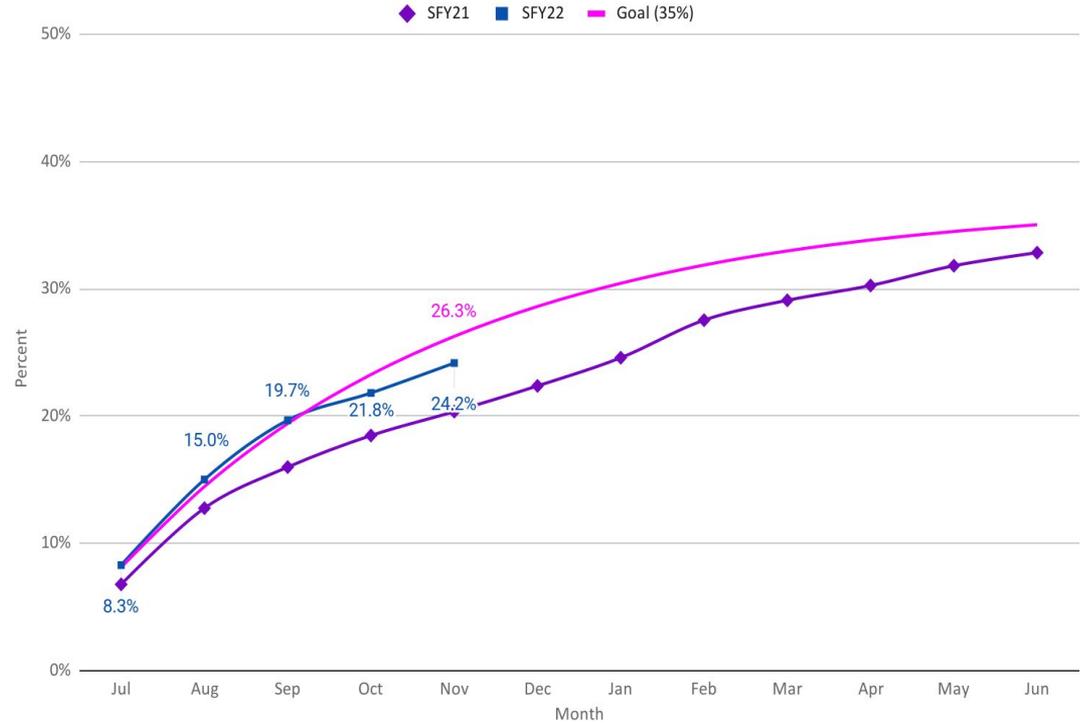


Numerator: Number of individuals who gained employment year to date
Cumulative numerator: 2,921

Denominator: Number of individuals enrolled in Workforce Development year to date who are not in the same employment activity continuously year to date (i.e., not already employed)
Cumulative denominator: 12,082



Why this matters:
To support parents and caregivers in reaching self-sufficiency through job training and employment.



Continued Investments in Economic Security

	Food Assistance	Cash Assistance	Energy Assistance
Colorado		<ul style="list-style-type: none"> • \$2 M Diaper Distribution Program (SB 21-027) • \$3 M SNAP Employment & Training (began Oct. 2021; HB 21-1270) 	<ul style="list-style-type: none"> • Potential Heat and Eat support (HB 21-1105)
Federal/ ARPA	<ul style="list-style-type: none"> • \$480 M SNAP max allotment in FFY 20-21 • \$331 M Pandemic-EBT in FFY 20-21 • \$3.1 M (FFY 20-21) + \$5.8 M (FFY 21-22) SNAP Admin • \$5 M Food Pantry grants (SB 21-027) 	<ul style="list-style-type: none"> • \$13.5 M Pandemic Emergency Assistance Fund cash assistance issued in August 2021 to basic cash assistance families 	<ul style="list-style-type: none"> • \$71.7 M LIHEAP • \$15 M Water Utility assistance



THANK YOU.
Questions?



COLORADO

Department of Human Services

APPENDIX: ORGANIZATIONAL CHART

